



Hamilton
Public
Library

Extended Access – TE Study Hall Hours

April 2018

Karen Anderson, Dijia Qin

F R E E D O M T O D I S C O V E R

HPL.CA



Background Info

- Previous short term programs focused on post-secondary exam periods in 2012-2016 (avg. 8 to 12 p/day), restricted arrival time
- 2017 Pilot expanded to include all customers 14+, Open every Monday – Thursday 9pm to 12am, Flexible arrival times
- One security guard + ID validation





Service Review

- Good participation! (2132, 20 p/day)
- No behaviour issues
- Well received by the community

“... sincerely appreciate open late and has helped me excel in my studies.”

Number of Customers by arrival time

1637

9 to 10

356

10 to 11

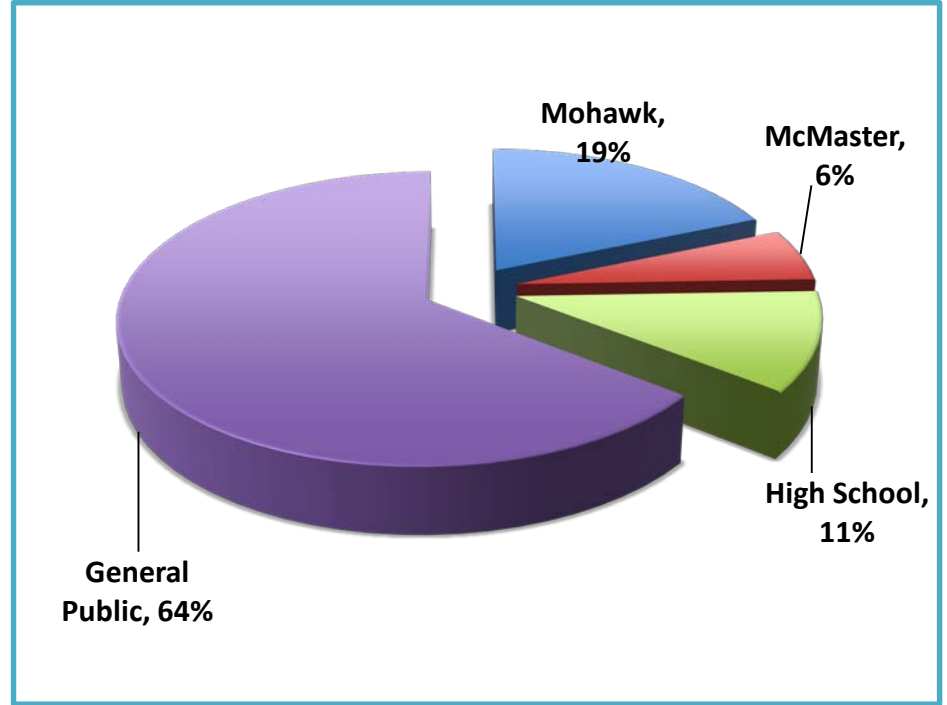
139

11 to 12



Service Review

- 64% are general public
- Most people bring their own devices
- Stay for quiet study, read and write





Next Steps

- Conclude pilot phase
- Based on positive feedback and implementation success adopt as alternative service model
- Continue at Terryberry
- Consider additional sites as part of 2018/19 Service Hours Review
- Consider future enhancements, eg Bibliotheca open +

