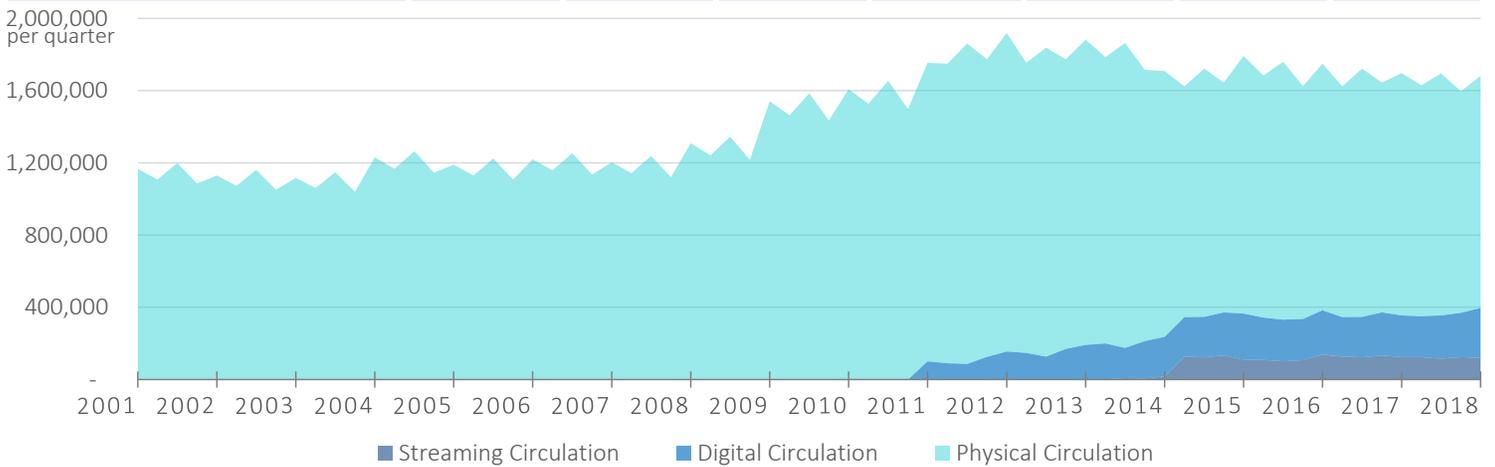


Borrower Statistics	2018 YTD	2017 YTD	% Change 2018 YTD	Q1, 2018	Q1, 2017	Q1, 2016	Q1 % Change 2018 to 2017
New Registered Cardholders	5,443	5,688	-4.3%	5,443	5,688	6,098	-4.3%
Active Library Cardholders	159,314	156,657	1.7%	159,314	156,657	155,802	1.7%



Performance Statistics	2018 YTD	2017 YTD	% Change 2018 YTD	Q1, 2018	Q1, 2017	Q1, 2016	Q1 % Change 2018 to 2017
Circulated Items (Physical)	1,285,000	1,341,038	-4.2%	1,285,000	1,341,038	1,365,425	-4.2%
Circulated Items (Digital)	277,635	231,617	19.9%	277,635	231,617	245,435	19.9%
Circulated Items (Digital Streaming)	118,986	123,638	-3.8%	118,986	123,638	138,125	-3.8%
Circulated Items (Total)	1,681,621	1,696,293	-0.9%	1,681,621	1,696,293	1,748,985	-0.9%
In Person Visits	985,306	966,406	2.0%	985,306	966,406	1,008,854	2.0%
Website Visits	649,806	582,009	11.6%	649,806	582,009	619,986	11.6%
Catalogue Visits	512,531	498,724	2.8%	512,531	498,724	570,923	2.8%
Number of Programs	2,370	2,816	-15.8%	2,370	2,816	2,374	-15.8%
Program Attendance	39,500	41,419	-4.6%	39,500	41,419	39,940	-4.6%
Computer Sessions	197,501	199,806	-1.2%	197,501	199,806	210,155	-1.2%
Wireless Network Uses	267,349	315,045	-15.1%	267,349	315,045	292,746	-15.1%
Social Media Fans	17,752	14,346	23.7%	17,752	14,346	11,440	23.7%